

Our Organisational Priorities

As we prepare for the long-term future of Monash Health and develop our Monash Health Strategy 2026–2031, we continue to focus on our current organisational priorities.

Our People

- Our people are the lifeblood of our organisation and at the heart of everything we do.
- We are committed to fostering a safe, inclusive, and supportive environment where every team member can thrive. This includes refining our leadership structure to better align with our goals, strengthening our brand identity to reflect who we are, investing in leadership development to empower decision-making, and [enhancing](#) the employee experience to ensure every individual feels supported and valued. Together, we aim to create a culture where diversity is embraced, and every voice is heard, respected, and valued.

Timely Access

- We are committed to ensuring patients receive the care they need, when they need it, without compromising on quality or safety.
- Our focus is on reducing wait times across Specialist Consulting, Surgery, and Emergency Care (including Mental Health), while enhancing care pathways to ensure efficient, seamless, and patient-centred care delivery.

Supporting our priorities:

Infrastructure

- Our infrastructure projects represent a significant investment in expanding and enhancing our facilities to meet the evolving needs of our community. These developments are designed to improve access to care and the experience of our patients, residents and employees.
- Key projects include:
 - Cranbourne Community Hospital
 - Kingston Residential Aged Care
 - Casey Emergency Department Redevelopment
 - Monash Medical Centre Tower Expansion.

Quality and Safety

- Providing safe, high-quality care is at the core of everything we do.
- We are focused on embedding a culture of continuous improvement, ensuring preparedness for short-notice accreditation, and addressing our top five quality and safety priorities (failures in communication, failures of escalation, failures of senior clinician involvement, diagnostic error, failure to follow procedure). We are committed to upholding the highest standards of safety, effectiveness, and compassion to achieve the best possible outcomes for our patients and communities.

Finance

- Financial sustainability is fundamental to our ability to deliver high-quality care now and into the future.
- We are focused on managing our resources wisely, living within our means, improving efficiency, implementing our Budget Action Plan, and delivering innovative projects like the Oracle Fusion Cloud. By aligning financial decisions with our strategic goals, we aim to optimise resources and enhance efficiency to deliver care effectively.

Research

- As a leading academic health service, research remains central to our mission. We are focused on advancing healthcare through discovery and collaboration.
- Key initiatives include:
 - Implementing our Research Strategy
 - Strengthening research and innovation partnerships to drive cutting-edge care.

Digital and Information

- Digital transformation is central to delivering high-quality and safe care, enhancing efficiency, and driving innovation across Monash Health.
- Key projects include:
 - Delivering our EMR Roadmap, including Maternity.
 - Implementing the Cybersecurity Roadmap and enhancing data governance.
 - Advancing our Digital Projects Pipeline to meet future demands.
 - Improving Data Governance and Information Management.

Aboriginal Health

- We are committed to addressing health disparities, fostering self-determination and providing culturally safe care that improves health equity and strengthens trust with the Aboriginal and Torres Strait Islander communities we serve.
- Key actions include:
 - Implementing our Reconciliation Action Plan and Cultural Safety Plan.
- With a clear focus on our priorities and an eye on the future, Monash Health is committed to meeting the challenges and opportunities ahead with resilience, innovation, and a shared vision for excellence.